



## Whitlingham Adventure - Infection Control

Last Updated: 6<sup>th</sup> June 2022

### **Before you arrive**

- Check our website and social media for any changes
- Do not travel if you or your household have symptoms of respiratory illness

### **When you arrive**

- Please keep a respectful distance from other country park visitors at all times
- Please follow our signage and markings for respectful distancing
- Please drop off or collect from outside of the centre
- Please sanitise your hands on arrival
- Use the dedicated outdoors meeting space on the deck during breaks and bring additional clothing if required

### **Respectful distancing**

- Remain within your group and stay a respectful distance apart from other groups
- Only use cabins as instructed and within capacity
- Speak to a member of staff if you have any requirements

### **Hygiene onsite**

- Bring food and drink for your session, as well as additional clothes for breaks outdoors. Drinking water and hot drinks facilities are available
- Use toilet facilities as allocated.
- Regularly wash hands and use the hand sanitiser provided when entering the centre and any cabins
- Follow instructions from staff who have had specific training
- Face coverings are not required when moving within our cabins (unless in crowded areas) however customers are welcome to wear them. Staff may wear them if they need to be in close contact e.g. essential first aid.

### **When you leave**

- Take all personal belongings home
- Contact the centre if you have symptoms of Covid-19 following your visit

## Staffing

### Adaptions for Infection Control

- Staff will undergo infection control training
- Staff will follow employer advice and wear the appropriate protective equipment where close contact is required.
- The Duty Manager on the day will be our Infection Control-champion and will monitor our infection-secure procedures to ensure they are being followed at all times.
- If you have any concerns, then please speak to the Duty Manager.

## Activities

### Adaptions for Infection Control

- Activities are in accordance with the guidance issued by the Governing Bodies of Sport and Industry sector bodies where relevant.
- The need for customers to share equipment will be minimised and cleaned between users where needed.
- We will ensure strict maintenance of hand hygiene using hand sanitiser before, during (where appropriate) and after activity.
- We will have a clearly defined disinfecting routine in place to disinfect relevant equipment and contact surfaces before, after and at pre-set intervals as defined in activity risk assessment.

## Review

- Our Infection Control risk assessment has been reviewed.
- The centre team have appointed an Infection Control officer who will regularly review our procedures and update this document as required with the staff team.